

**PUC INVESTIGATIONS RESULTED IN ADMINISTRATIVE FINES IMPOSED
ON VARIOUS HOUSEHOLD GOODS CARRIERS – AUGUST 2006**

In August of 2006, the California Public Utilities Commission's (PUC) Consumer Protection and Safety Division issued administrative citations to three household goods carriers for violations of the Public Utilities Code, and Commission rules and regulations including Maximum Rate Tariff 4.

Total fines imposed were \$14,000. The violations range from:

- Operating and advertising without a permit
- Failing to procure evidence of public liability insurance and cargo insurance.
- Non-compliance to consumer protection rules in MAX 4 including no Not To Exceed Price on shipping documents.
- Fail to respond to consumer complaints.
- Documentation failure.

Companies cited are:

- Nationwide Express, Inc. dba Nationwide Express, Van Nuys (T-189454)
- Transwest LLC dba Smooth Movers Moving & Storage, Sacramento (T-190,003)
- Rodrigo Olvera Rodriguez dba Franco's Moving
- AMEX Movers, Los Angeles (T-190039)